

# Women's Health & Fitness Retreat in Barbados 2010

## Terms and Conditions

### Important Notice

BEFORE MAKING YOUR RESERVATION PLEASE CAREFULLY REVIEW THE TERMS & CONDITIONS OUTLINED BELOW. ANY RESERVATION MADE WITH MARVILLE TRAVEL LTD./ASUWISH CONSTITUTES A BINDING AGREEMENT SIGNIFYING YOUR ACCEPTANCE OF, AND YOUR AGREEMENT TO FOLLOW, THESE TERMS & CONDITIONS, AND TO BE BOUND BY THEM.

NOTE: Marville Travel Ltd./Asuwish is a retail travel agent & wholesale tour operator and does not own, manage, control or operate any aircraft, grounded transportation, hotel, resort, cruise ship, restaurant or other suppliers associated with the assembly of your package.

### TERMS & CONDITIONS OF BOOKING

#### Deposit and Final Payment

For reservations made 70 days or MORE prior to departure, a deposit of 25% of the total package price, including taxes, per person plus travel insurance premium must be paid at a time of booking, followed by full payment 70 days prior to departure.

For reservations made 69 days or LESS prior to departure, full payment including travel insurance premium must be paid at time of booking. Marville Travel Ltd./Asuwish reserves the right to cancel your booking if full payment is not received by the scheduled due date. Unless you or your travel agent is notified in writing that your booking has been automatically cancelled due to insufficient payment, your booking remains confirmed and full payment is due as per Marville Travel Ltd./Asuwish's payment schedule outlined above.

#### Credit Card and Other Forms of Payment

Your issuance of a cheque, money order or use of credit card number to apply deposit and final payment indicates your acceptance of and compliance with these booking Terms & Conditions, whether or not you have actually signed the appropriate credit card slip or other. Verbal authorization for the use of credit card and receipt of other forms of payment confirms the reservation.

#### Travel Documents

Marville Travel Ltd. uses electronic ticketing. Upon receipt of full payment and all applicable fees, electronic tickets will be issued between 30 and 14 days prior to departure. For reservations

# Women's Health & Fitness Retreat in Barbados 2010

## Terms and Conditions

made 7 days or LESS prior to departure, e-tickets will be made available within 24 to 48 hours.

### Change Fees

For any desired change(s) prior to departure, these must be made with Marville Travel Ltd. and may be subject to change fees depending upon the type and timing of the change.

Refunds for cancellation of a reservation will only be taken into consideration once notice is received in writing at Marville Travel Ltd. Cancellation fees are applicable as outlined below.

### Standard Cancellation Policy

70 days or MORE prior to departure	\$250 CDN per person*
69 days prior to departure	100% non-refundable*

\* For land holiday package only and does not include airfare. Airfare is totally non-refundable once booked.

### Insurance

Marville Travel Ltd. strongly recommends the purchase of our trip cancellation & interruption & emergency medical insurance policies at a time of booking, or other sufficient traveler's insurance. Government health plans have severely cut back their coverage of out-of-country medical care and your vacation isn't the time to worry about how to pay for emergency medical treatment. RBC Insurance travel insurance offers security and peace of mind 24 hours a day, every day of your vacation. Don't get caught abroad without it. Note: Insurance premiums are non-refundable and must be paid at time of booking.

### Refunds

No reimbursements or refunds will be issued for unused travel services or any component of the package. Refunds are not granted for bookings cancelled due to inclement weather or illness; these must be claimed through your travel insurance. No guarantee is provided or warranted that any refund will be available.

# Women's Health & Fitness Retreat in Barbados 2010

## Terms and Conditions

### Reporting of Incidents

Regardless of Marville Travel Ltd. liability, any incidents including injuries service cancellation or problem, or dissatisfaction must be reported to your destination representative or Customer Care during the event to allow Marville Travel Ltd./Asuwish an opportunity to provide assistance.

### GENERAL

#### Validity of Rates

Prices displayed in our brochures are the lowest available at time of printing, and apply to a specific date for each departure city. Prices are valid upon publication and are subject to change without prior notice. Marville Travel Ltd./Asuwish endeavours to deliver the vacation package you have selected.

If for any reason after a deposit has been made, the total cost of your vacation package increases by more than seven percent (7%), excluding any increase in retail sales tax or federal goods and service charges, you may opt for cancellation without charge provided you advise Marville Travel Ltd. within 7 days of receipt of notice of the increase. Refunds are processed by Marville Travel Ltd. within 14 days of receipt of your written request for cancellation

#### Currency

All rates are quoted in U.S. Dollar funds, unless otherwise indicated based on exchange rates, fuel cost, tax, and other fees valid at time of printing.

### INCLUSIONS AND EXCLUSIONS

#### Prices Do Include:

Selected combination of accommodations, food (excluding liquor) airport-hotel transfers at destination, applicable taxes and any other inclusions as specified for product selected as per the resort description on [www.healthandfitnessretreat.com](http://www.healthandfitnessretreat.com)

#### Prices DO NOT Include:

Most holiday packages are subject to extra charges above those reflected in the price listed for each package. Note: any supplementary services purchased at destination (meals, drinks,

# Women's Health & Fitness Retreat in Barbados 2010

## Terms and Conditions

cleaning, items listed in the facility description etc.) in addition to any costs incurred en route to and/or from the destination, meals and/or alcoholic beverage (unless specified), local excursions at destination, telephone calls, tips, laundry, items of personal nature and/or personal services not specified as being included in association with selected product as per the resort description on [www.healthandfitnessretreat.com](http://www.healthandfitnessretreat.com) are not included in the package prices. Rates do not include insurance, airfare and other fees (including service charges) departure taxes, as these must be paid in cash only.

### **If We Modify Your Booking**

Sometimes reserved accommodations become no longer available for reasons such as unexpected maintenance or hotel overbooking. In such cases, substitute accommodation of equal or greater quality will be provided. If for any reason, confirmation, a hotel change or other changes occur with your travel arrangements such as:

- change of departure or return by more than 24 hours;
- change of accommodation standards;
- change of the routing requiring additional travel identification or documentation without sufficient time to obtain this documentation before departure.

Marville Travel Ltd. will contact you or your travel agent at the earliest convenience upon receipt of notification from the concerned supplier prior to your departure. In this case, Marville Travel Ltd. offers the following options:

- a. Acceptance of the change as offered;
- b. Selected of an alternate package with Marville Travel Ltd./Asuwish, based on availability. Any price differential resulting from substitution with a lower-priced alternative will be refunded. Customers are responsible for payment for any difference and price based on substitution of a higher-price alternative of their choice;
- c. Cancellation of your vacation with a full refund of price paid to Marville Travel Ltd.

# Women's Health & Fitness Retreat in Barbados 2010

## Terms and Conditions

Marville Travel Ltd./Asuwish reserves the right to make substitutions of equal or greater qualification to those named contracted experts, speakers, or entertainment talent or partners whom were advertised at the time of booking.

### **LIABILITY**

#### **Liability of Suppliers**

Marville Travel Ltd./Asuwish makes arrangements with third-party suppliers who provided travel services such as flights, cruises, hotels, airport-hotel transfers, sightseeing, car rental or other activities included in your package. Although we attempt our best deal with the most reputable suppliers, we are not responsible for their acts and omissions and for acts and omissions of their respective employees, representatives or agents. Travel services are subject to conditions imposed by law and by third-party suppliers. As such, their liability is limited by their respective tariffs, conditions of carriage as well as international conventions and arrangements. Conditions of carriage apply to flights bound to and from your destination, some of which limit or exclude liability. For air carrier liability and options available to loss, damage or delay of your baggage, consult the air carrier. Marville Travel Ltd./Asuwish does not assume any responsibility for schedule changes made by the airline, or any additional costs (accommodation, meals, etc.) incurred due to any flight delays or missed connections. Additional hotelier terms and conditions may also apply.

#### **Liability of Marville Travel Ltd./Asuwish**

Marville Travel Ltd./Asuwish assumes no responsibility for any damage, cost or expense arising out of personal injury, accident or death, losses, damage, delay of baggage or other property, or delay, inconvenience, loss of enjoyment, upset, disappointment, distress or frustration whether physical or mental, resulting from any of the following:

- The act of omission of any third party including suppliers other than Marville Travel Ltd./Asuwish or its employees;
- Sickness, theft, labour, dispute, mechanical breakdown, quarantine, government actions, weather, or any other case beyond our direct control;
- Your failure to obtain the documentation required for your trip such as passports, visas, and certificates (in which case you are not entitled to any refund);

# Women's Health & Fitness Retreat in Barbados 2010

## Terms and Conditions

- Your failure to follow instructions including but not limited to airport departure times, baggage, handling, and check-in/check-out times;
- Cancellation or change for any reason in the travel services offered reserve the right to cancel our substitute travel services with a comparable alternative at our discretion. If we must your cancel your booking entirely, Marville Travel Ltd.'s liability will be limited to a refund of all monies paid;
- A full refund, however, will not be granted in situations when cancellation of travel must be made by Marville Travel Ltd./Asuwish for reasons which are beyond its control (i.e. force majeure situations such as inclement weather conditions, riots, etc.) and where Marville Travel Ltd./Asuwish's contractual obligations with its suppliers does not allow for reimbursement of the sums paid to the supplier on behalf of the customer.

Photographs displayed in this brochure are representational only and not a guarantee that everything is exactly as depicted upon arrival at destination. Marville Travel Ltd./Asuwish will do its best to monitor the conditions of the accommodations; it does not have control over this. Should your accommodations not be ready at the time of booking, Marville Travel Ltd./Asuwish will offer you similar alternative accommodations or will provide full refund.

Living conditions at destination may differ significantly from that of Canada. The quoted prices in this brochure supersede those listed in any other previous brochure.